PSE&G CUSTOMERS

IF YOU LOSE POWER….

First check your neighborhood. If you are the only one without power, check your fuse box for tripped circuit breakers or blown fuses. If that's not the problem, look outside at the wire between your house and the utility pole. If it is down, report it immediately to PSE&G.

To report downed wires or power outages, customers should call PSE&G's Customer Service line at 1-800-436-PSEG. PSE&G uses an automated system to handle customer calls as efficiently as possible. Customers who get an automated response when calling PSE&G are encouraged to use it, as it is designed to route their calls to the right destination quickly. The system also provides the option to speak directly to a customer service representative. If you have specific information regarding damage to wires, transformers or poles, we ask that you speak with a representative to provide that information.

Customers with a handheld device, or who are at an alternate location with power, can also report power outages and view the status of their outage by logging in to My Account at pseg.com.

General outage activity throughout our service territory is available online at www.pseg.com/outagecenter and updates are posted on pseg.com during severe weather.

The utility's Twitter page also keeps the public informed about our restoration progress. Sign up as a follower at http://twitter.com/psegdelivers to monitor restoration progress. Customers also can register for text and email alerts at pseg.com/myaccount